



Illinois Chapter of The National Emergency Number Association

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March 9, 2005

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: WT Docket 94-102

Dear Ms. Dortch:

At the request of the Illinois Chapter of the National Emergency Number Association members, I hereby file these comments in response to the Federal Communications Commission's request for comment on the *Report on Technical and Operational Issues Impacting the Provision of Wireless Enhanced 911 Services* submitted by Dale Hatfield in the "Hatfield Report". These comments are submitted with tremendous public concern and it is our wish that the Commission will pay considerable attention to the hurdles facing our Public Safety Answering Points daily.

In the "Hatfield Report", Mr. Hatfield stresses the necessity for standardized testing and more importantly end-to-end testing of the wireless E9-1-1 systems. Illinois NENA supports his opinion and respectfully requests the Commission's attention to this critical component of 9-1-1 services. Wireless 9-1-1 accuracy testing should be a requirement at the local or PSAP level. Comments from some wireless carriers contend great difficulties in achieving these goals; however since the "Hatfield Report" was filed, wireless Phase 2 has been implemented and is operating in numerous parts of the country which indicates these goals are attainable. Public confidence and perception of 9-1-1 services is unwavering after 30 some years. They expect, and quite frankly deserve, to have help respond any time and every time regardless of the methods of connectivity. In order for emergency services to arrive in the most efficient manner, extensive end-to-end testing needs to be performed.

Respectfully submitted,

David Tuttle, President
Illinois Chapter of the National Emergency Number Association

cc: Ed Thomas
John Muleta